

## Warranty

Congratulations on the purchase of your new Mother Hubbard's Kitchen. We take pride in the quality of our cabinets and doors we manufacture and can offer the below warranty as outlined.

### Limited Lifetime Warranty:

Applies to drawer glides and hinges for the life-time of the kitchen, within normal use.

### 1 Year Limited Warranty -Painted Finishes

Applies to the original purchaser for residential use and is not transferable to subsequent owners.

### 5 Year Limited Warranty -Wood Finishes

Applies to the original purchaser for residential use and is not transferable to subsequent owners.

### 7 Year Limited Warranty - Polymer Finishes

Applies to the original purchaser for residential use and is not transferable to subsequent owners.

### 1 Year Limited Warranty

Applies to all industrial, commercial and business usage, from the date of the purchase, with all other terms of this warranty applying except the duration of the warranty.

### 7 & 1 Year Coverage

The Limited Warranty is valid from the date of purchase and covers all products below against defects in material and factory workmanship, providing normal use and maintenance by the purchaser.

- Doors and Drawer Fronts
- Cabinets
- Interior Accessories
- Crown Mouldings and Cover Panels

### Not Covered Under Warranty

- This warranty will apply only if the upkeep and maintenance of the products under warranty are maintained with the products specifically designed to clean the different types of cabinet materials, since the use of any other product could alter and damage the finish. ( *Refer to : Care and Maintenance* )
- This warranty will not apply if the products under warranty have been moved from their original location, modified, or repaired by anyone other than a certified Mother Hubbard's Kitchen representative.
- This warranty will not apply to repairs required due to incorrect installation (by others), breakage or any damages caused by water, heat, **steam**, fault, carelessness, abuse, misuse, misapplication, alteration, or misapplication of the products under warranty, as well as chemical or natural corrosion, accident, fire, flood, moisture, acts of God or any other causality.
- This warranty does not cover discoloration of the products under warranty caused by exposure to the sun, insufficient ventilation, or excessive heat. All wood products are subject to shrinkage and expansion as a result of changes in humidity conditions. MHK shall not be liable for claims that are deemed to be a result of normal atmospheric changes - such as normal expansion and contraction of joints, or appearance of a white line effect caused by the contraction of finish.
- Laminate Countertops are not covered under warranty.
- Painted products are only covered with a one year warranty period
- Baseboard Miters are not covered under warranty
- Door and Drawer Front adjustments, accessory adjustments, and caulking are considered routine maintenance items, and are not covered under warranty. ( *Refer to: How to Adjust Hinges & Metal Drawers* )

# mother hubbard's kitchens & FINE CABINETRY

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Warranty continued...

## Disclaimer

**Wooden Doors** and cabinet components are manufactured from natural resources which is subject to variations in graining, colour, mineral and markings. Mother Hubbard's Kitchens is not responsible for variations in wood grain, colour shades in the natural wood use, or slight difference in colour or texture of the material. These colour variations will occur from door to door and between the components of the same door. Door colour will also change with various types of room lightings. Such variations will not be considered a material defect in workmanship.

**Painted Doors** on wood are easily affected by moisture. Mother Hubbard's Kitchens is unable to warranty paint chipping or the hairline cracking that may appear in the joins. This hairline is due to the natural cycle of movement caused by atmospheric temperature changes.

**Polymer Doors** manufactured in our plant are warranted against manufacturing defects. Exclusions to the warranty include abuse and improper cleaning of doors. Heat exposure is the most common damage issue with polymer doors; it is very easy to determine cause of damage as the PVC will shrink when exposed to extreme heat. This is not covered under warranty.

Mother Hubbard's Kitchens reserves the right to modify this warranty at any time, it is understood that such modifications will not alter the warranty conditions applicable at the time of the sale of the products in question. In the event of replacement during the warranty period, the original purchase date will always be considered at the start of the warranty period. Products repaired or replaced will not extend the life of the original warranty time period.

Any products covered by this warranty as being defective, as result of material, or manufacturing, will be repaired or replaced at the discretion of MHK. The repair or replacement of defective warranty products are contingent upon the current product offering of style and construction options at the time of the warranty claim. If the warranty claim is filled after product becomes discontinued, or suspended from production, Mother Hubbard's Kitchens reserves the right to honour the warranty in one of the following fashions:

1. To replace the affected component with a component of the same style or equivalent.
2. To replace the affected component with any comparable product. If components are replaced, Mother Hubbard's Kitchens cannot guarantee that the finish of these replacements will match exactly. This is due to changes that occur during the woods natural aging process, affecting its colour and grain.

**\*Mother Hubbard's Kitchens warranty is expressly limited to replacing or repairing defective parts.  
The warranty does not extend/include the costs of labour or delivery.**

## How Do I Make a Warranty Claim?

Please provide **Contract Control Number** and **Date of Purchase**

## Mother Hubbard's Kitchens Customer Care

Unit A - 105 Akerley Boulevard

Dartmouth, NS, B3B 1R7

[scheduling1@motherhubbardskitchens.com](mailto:scheduling1@motherhubbardskitchens.com)

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**Showroom:** 202 Brownlow Ave, Unit 555  
Dartmouth, NS. B3B 1T5  
Tel: (902) 444-3671  
Fax: (902) 468-2979

**Manufacturing Plant:** 105 Akerley Blvd  
Dartmouth, NS. B3B 1R7  
Tel: (902) 444-3458  
Fax: (902) 444-7379